

Housing First Fidelity Survey

FINAL: 7.18.2012

Please select the answer choice that best describes the **housing process and structure** that this program offers its participants (Questions 1-2).

1. What percent of participants live in housing that is considered emergency, short-term, transitional, or time-limited, in that participants are expected to move when either standardized criteria or individual milestones are met?

0-14%	15-29%	30-44%	45-59%	60-84%	85-100%
46%	27%	8%	9%	6%	8%

2. What percent of participants live in scattered-site permanent supported housing, wherein less than 20% of the units are leased by the program?

0-14%	15-29%	30-44%	45-59%	60-84%	85-100%
48%	12%	6%	8%	12%	14%

Please select the answer choice that best describes **how housing and services are related** in this program (Questions 3-4).

3. What requirements do program participants have to meet in order to gain access to permanent housing? (choose all that apply)

Completion of a period of time in transitional housing, outpatient, inpatient, or residential treatment	Sobriety or abstinence from alcohol and/or drugs	Compliance with medication	Psychiatric symptom stability	Willingness to comply with a treatment plan that addresses sobriety, abstinence, and/or medication compliance	Agreeing to face-to-face visits with staff	Meeting responsibilities of a standard lease
27%	25%	24%	32%	45%	73%	78%

4. If yes, which of the following provisions does the lease or agreement contain? (choose all that apply)

Provisions regarding adherence to medication, sobriety, and/or a treatment plan	Provisions regarding adherence to program rules such as curfews or overnight guests	Provisions regarding adherence to face-to-face visits with staff	Provisions regarding creating behavioral disturbances with respect to other tenants
20%	52%	29%	74%

Please select the answer choice that best describes the **service philosophy** of this program (Questions 5-8).

5. To what extent do program participants choose the type, sequence, and intensity of services on an ongoing basis?

Services are chosen by the service provider, with little no input from the participant	Participants have some say in choosing, modifying, or refusing services, although program staff determinations usually prevail	Participants have some say in choosing, modifying, or refusing services, although participant preferences usually prevail	Participants have the right to choose, modify, or refuse services and supports at any time, except one face-to-face visit with staff a week
1%	9%	27%	63%

6. What are the requirements for participants with serious mental illness (SMI) to take medication or participate in psychiatric treatment such as attending groups or seeing a psychiatrist?

All participants with SMI are required to take medication and/or participate in treatment	Most participants with SMI are required to take medication and/or participate in treatment, but exceptions are made	Participants with SMI who have not achieved symptom stability are required to take medication and/or participate in treatment	Participants with SMI are not required to take medication and/or participate in treatment
8%	17%	8%	67%

7. What are the requirements for participants with substance abuse (SA) disorders to participate in SA treatment such as inpatient treatment, attending groups, or counseling with a substance use specialist?

All participants with SA disorders, regardless of current use or abstinence, are required to participate in SA treatment	Participants with SA disorders who have not achieved a specified period of abstinence must participate in SA treatment	Participants with SA disorders who are currently actively using substances must participate in SA treatment	Participants with SA disorders are not required to participate in SA treatment
4%	3%	12%	81%

8. What is the program's approach to substance use among participants?

Participants are required to abstain from alcohol and/or drugs at all times	Participants are required to abstain from alcohol and/or drugs while they are in their residence	Participants are not required to abstain from alcohol and/or drugs, but staff work with participants to achieve abstinence	Participants are not required to abstain from alcohol and/or drugs, but staff work with participants to reduce the negative consequences of use and/or utilize appropriate stage matched interventions
5%	2%	16%	76%

Please select the answer choice that best describes the **service array** of this program (Questions 9-14).

9. What types of services, if any, are available to participants who are in need of substance use treatment? (choose all that apply)

Substance use treatment services are not available	Systematic and integrated screening and assessment	Interventions tailored to change readiness	Outreach or motivational interviewing	CBT, relapse prevention, or other EBP or Promising Practice (e.g. BRITE)
2%	55%	84%	87%	61%

10. What types of services, if any, are available to participants who are interested in paid employment opportunities? (choose all that apply)

Employment services are not available	Vocational assessment	Individualized short term employment (e.g. day labor)	In house work experience or sheltered work (e.g. Goodwill)	Community based employment
3%	75%	49%	54%	75%

11. What types of services, if any, are available to participants who are interested in education? (choose all that apply)

Educational services are not available	Educational assessment	In house education (e.g. literacy remediation)	Adult school, vocational training, trade school / apprenticeship	Supported education in the community (e.g. community college)
1%	57%	26%	84%	88%

12. What types of services, if any, are available to participants who are interested in volunteering? (choose all that apply)

Volunteering services are not available	Volunteering capability and interest assessment	Individualized short term volunteering	In house volunteer experience or sheltered experience	Community based volunteering
0%	53%	63%	57%	93%

13. What types of services, if any, are available to participants who have medical (physical health) issues? (choose all that apply)

Medical/physical health services are not available	Screening for medical problems or medication side effects	Managing medication related to physical health	Communicating and coordinating services with other medical providers	Health promotion, prevention, education activities	On-site diagnosis and treatment of physical health conditions
1%	70%	56%	95%	78%	15%

14. What types of social integration services, if any, are available to participants? (choose all that apply)?

Social integration services are not available	Basic social skills training (e.g., maintaining eye contact, holding a conversation)	Group recreational/ leisure activities (lunches, sporting events, senior center)	One-on-one support for developing social competencies (e.g., help with empowerment, resolving problems with members of social network, establishing trust)	Services to help support or expand participants' social roles (e.g., employee / volunteer, sibling / parent / grandparent, neighbor)	Support for activities pertaining to citizenship or civic participation (e.g., help with advocacy, voting, community involvement, faith community involvement)
0%	95%	90%	97%	90%	75%

Please select the answer choice that best describes the **team structure/human resources** of this program (Questions 15-16).

15. How often do program staff meet to plan and review services for participants?

Program staff meet less than one day a month	Program staff meet 1 day per month	Program staff meet 1 day per week	Program staff meet 2-3 days per week	Program staff meet at least 4 days per week
2%	2%	29%	26%	41%

16. To what extent does the program use its team meetings to meet the following functions? (choose all that apply)

Conduct a brief, but clinically-relevant review of any participants with whom they had contact in the past 24 hours	Conduct a review of the long-term goals of all clients on a regularly scheduled basis	Develop a staff schedule based on participant schedules and emerging needs	Discuss need for proactive contacts to prevent future crises	Review previous staff assignments for follow through
82%	72%	72%	97%	87%