

Partnerships in site visit development

Partners	Key Contribution(s)
Technical Assistance Team in Mental Health Operations	<ul style="list-style-type: none"> • Developed initial site visit protocol with interview questions addressing UMHSH core areas • Prior to site visit, TAs reviewed administrative data and developed specific questions to add to standardized protocol tailored to each facility • Trained site visitors in collaboration with PEC team • Coordinated all aspects of the site visits with regional and local facility partners • Coordinated and led site visit teams • Authored site visit reports and assisted with follow-up calls with facilities • Assisted facilities with development of action plans addressing site visit recommendations • Reviewed and provided feedback on quarterly action plans from facilities • Assisted PEC team with identification of qualitative data analysis of reports • Provided ongoing refinement of site visit and action planning protocols based on stakeholder feedback and input
Program Evaluation Centers in Mental Health Operations	<ul style="list-style-type: none"> • Created metrics for assessing UMHSH • Provided administrative data review prior to site visits • Assisted in site visit process development for improved data collection • Developed a customizable, interactive Excel workbook to capture site visit data • Trained site visitors in collaboration with TAs • Reviewed action plans for measurable targets • Implemented qualitative data analysis of all site visit reports and exit summaries
Mental Health Policy	<ul style="list-style-type: none"> • Provided initial protocol review to ensure key policies were reviewed • Provided review of revised protocols for new policies • Reviewed site visit reports • Served as site visitors and consultants
Regional Mental Health Leads	<ul style="list-style-type: none"> • Reviewed protocol to provide feedback for improvement • Attended site visits for their assigned facilities when possible • Reviewed site visit report draft • Partnered in action plan development and monitoring • Participated in site visit follow-up phone calls • Provided site visitors and consultants

	<ul style="list-style-type: none">• Provided feedback on site visit and action planning process
Field Mental Health Experts	<ul style="list-style-type: none">• Served as site visitors with field-based experience in implementation• Provided protocol reviews and process revisions for improvement in data gathering• Provided feedback from visited sites on site visit protocol revision
Research Partners	<ul style="list-style-type: none">• Provided initial protocol review• Participated as pilot site visitors and provided feedback for process improvement
