

Appendix

Original supervisor survey questions concerning patient-centered care practice

Q. To what extent do you think the following statements correspond to your own experience working in your unit?

(1=strongly disagree, 2=disagree, 3=neither agree or disagree, 4=agree, 5=strongly agree)

	Mean	Standard Deviation	Range
The quality of the interaction between staff and clients is more important than getting the tasks done.	3.80	0.96	1-5
We are free to alter work routines based on clients' preferences.	3.60	0.96	1-5
Clients are offered the opportunity to receive individualized services.	4.49	0.60	2-5
Assessment of clients' needs is undertaken very frequently.	4.28	0.75	1-5
We have to get some basic work done before we think about clients' specific preferences. ^a	4.37	0.84	1-5
We discuss with our clients multiple options for treating their substance use disorder.	4.24	0.70	1-5
This organization prevents staff from explaining the advantages and disadvantages of treatment options to clients. ^a	4.36	0.91	1-5
We help our clients understand all information provided.	4.45	0.57	1-5
We ask our clients which treatment option(s) he/she prefers.	4.17	0.74	1-5
This organization encourages joint patient-staff agreement on treatment plans.	4.43	0.62	2-5

^aReverse coded.